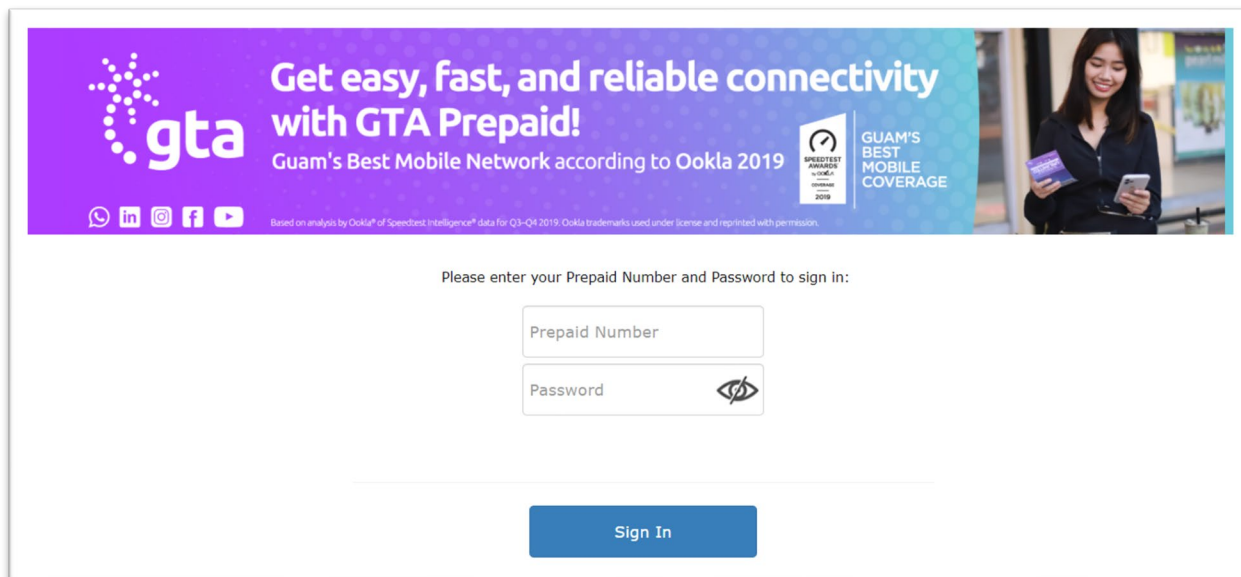


Prepaid Web Selfcare Portal

With GTA's new Prepaid service, customers will now be able to access their prepaid service online through our new Web Selfcare portal. In the Selfcare Portal, customers will have the ability to change their plan, top-up, view their usage history, and much more! See below for a quick and simple "How To Guide".

Accessing GTA's Web Selfcare Portal


From your browser, use this link to access GTA's Prepaid Web Selfcare Portal. Upon activation of your GTA prepaid simkit, you will receive a SMS notification with your temporary 4-digit PIN. myprepaid.gta.net



gta Get easy, fast, and reliable connectivity with GTA Prepaid!
Guam's Best Mobile Network according to Ookla 2019
GUAM'S BEST MOBILE COVERAGE

Please enter your Prepaid Number and Password to sign in:

Prepaid Number


Password 

Sign In

Summary Tab

In the Summary tab, you will be able to view Current Account Balance, Balance Expiration, Personal Information, and Bucket Balance.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions		Log Out

Personal Information 		Account Information	
Account:	6711234567	Current Account Balance:	\$2.00
Prepaid Cell Number:	6711234567	Balance Expiration:	03/18/2021
Name:			
Contact Number:			
Email Address:			

Personal Info Tab

In the Personal Info tab, you will be able to input your personal information like your name, contact number, email, and address. You will also be able to save your credit card on file and change your Prepaid account password.

Adding a Credit card on file

By adding your credit card on file, you will now be able to top up with load and have the ability to set up automatic top ups (Autopay).

To add a credit card on file you will start by selecting “click to edit” Credit Card Information.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

Change the fields below to update your personal information, or [click to go Summary](#):

First Name:

Last Name:

Contact Number:

Email Address:

Address:

Village:

State:

ZIP Code:

Credit Card Information:

Prepaid Password:


Prepaid Number: (671) 482-7328

It will bring you to this window. From here, you will select “Add Credit Card Info”

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

Please add credit card information and then continue.

You will then proceed by entering your credit card information. Once all the information has been entered, click "SAVE"

 Card Number *

Exp. Date *

Card Code

Billing Address

First Name *

Last Name *

Country
USA ▼

Zip *

Street Address *

City *

State *

Phone Number

Company

You will then be prompted that your information has been saved.

Your information has been saved.

How to change your prepaid web selfcare password

To change your prepaid web selfcare password, you will start by selecting “click to edit” Prepaid password.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

Change the fields below to update your personal information, or [click to go Summary](#):

First Name:

Last Name:

Contact Number:

Email Address:

Address:

Village:

State:

ZIP Code:

Credit Card Information:


Prepaid Password:


Prepaid Number:

You will then be prompted to enter your current password and new password. Once you have added in this information, click “Continue”.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

Please enter new prepaid password:

Current Password: 

New Password: 

Confirm Password:

Once the system has validated your previous password and confirms your new password, you will be prompted “Password was successfully updated.”

Summary	Top Up	History	Change Plan & Data Add-On
Personal Info	Promotions	Log Out	

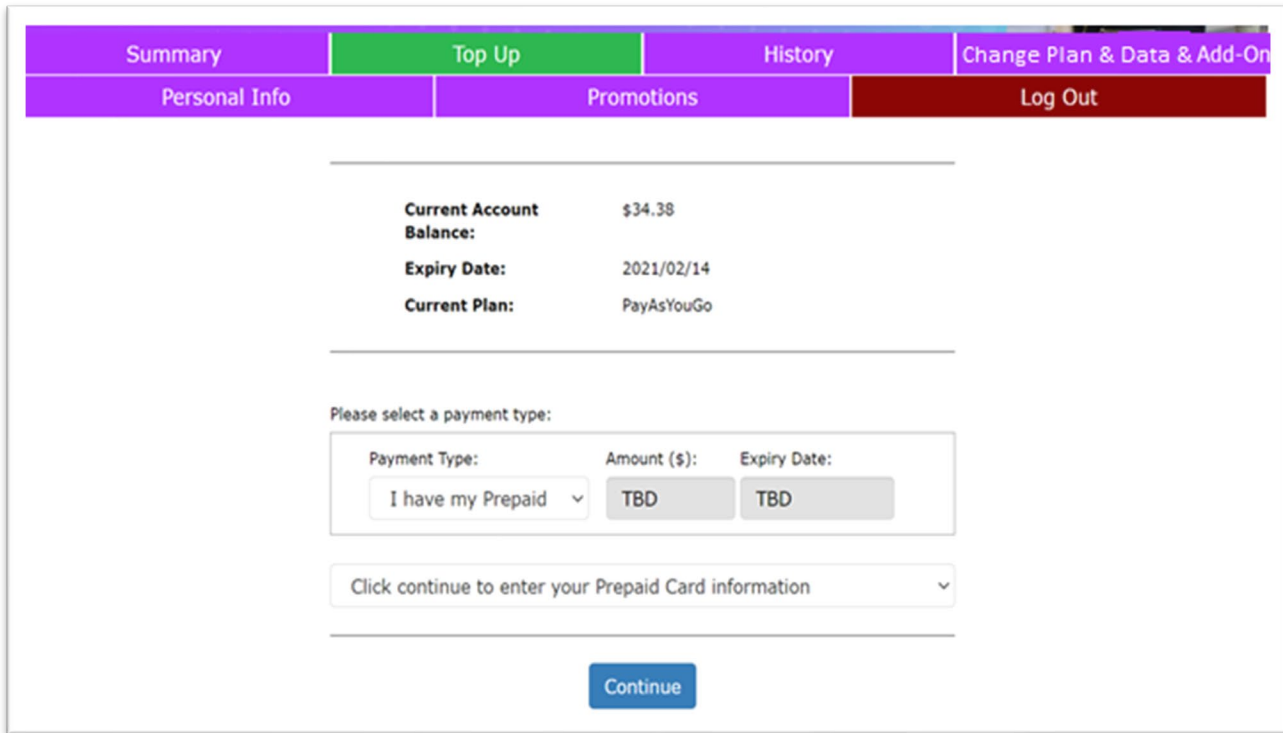
Password was successfully updated.

Top Up Tab

In this tab, you will have the ability to set up automatic top up's (Autopay) and top up using a prepaid card and/or a credit card.

Topping up with a Prepaid Plus Card

To top up using a GTA Prepaid Plus card, you will start by selecting "I have my Prepaid Card" on the drop-down menu and click continue.



The screenshot shows the 'Top Up' tab selected in a navigation menu. Below the menu, there are account details:

Current Account Balance:	\$34.38
Expiry Date:	2021/02/14
Current Plan:	PayAsYouGo

Below the account details, there is a section for selecting a payment type:

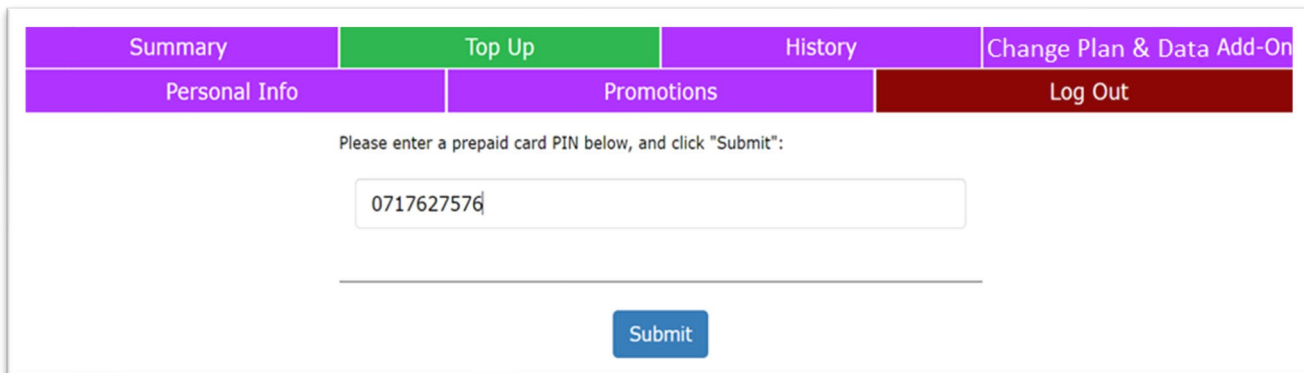
Please select a payment type:

Payment Type:	Amount (\$):	Expiry Date:
I have my Prepaid	TBD	TBD

Below this table, there is a dropdown menu with the text "Click continue to enter your Prepaid Card information". At the bottom of the form is a blue "Continue" button.

You will not enter the card access code and click "Submit".

The card access code can be found on the back side of your prepaid card.



The screenshot shows the 'Top Up' tab selected in a navigation menu. Below the menu, there is a prompt for entering a PIN:

Please enter a prepaid card PIN below, and click "Submit":

0717627576

At the bottom of the form is a blue "Submit" button.

You will then be brought to this screen which advises the top up was successful.

Summary	Top Up	History	Change Plan & Data Add-Ons
Personal Info	Promotions	Log Out	

SUCCESS

Prepaid voucher topup was successful.

Account Information	
Current Account Balance:	\$84.38
Expiry Date:	2021/02/14
Current Plan:	PayAsYouGo

[Change Rate Plan](#)

Topping up with a Credit card

To top up using a credit card, on the drop-down menu select a payment type. Customers will have the option to select between a \$5 Top Up, \$10 Top Up, \$20 Top Up or \$50 Top Up. Once you have selected the Top Up amount, you may click on “Continue”.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

Current Account Balance:	\$257.91
Expiry Date:	01/28/2021
Current Plan:	PayAsYouGo

Please select a payment type:

Payment Type:	Amount (\$):	Expiry Date:
<input type="text" value="\$5 Top Up"/>	<input type="text" value="5.00"/>	<input type="text" value="02/10/2021"/>

[Continue](#)

On this screen if you did not already save a credit card on file, you will have the option to add a Credit Card.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

Please add credit card information and then continue.

If you have already added a credit card on file and would like to use the saved card, click “Continue” to proceed with the payment.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

If your credit card information below is incorrect, please update it and then continue.

Credit Card Number:

Card Expiry Date: /

Card Holder's First Name:

Card Holder's Last Name:

Billing Address:

Billing Village:

Billing State:

Billing ZIP Code:

Contact Phone Number:

This screen will reflect your Purchase Information. Please review that all the information is correct and hit "Submit" to run the payment.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

Please review the following purchase information, and if correct, click "Submit" to complete your purchase.

Purchase Information

Topup Type: test \$1
New Expiry Date: 06/27/2021
Amount: \$1.00

Total: \$1.00

Credit Card Information

Credit Card Number: [REDACTED]
Credit Card Expiry Date: XX/2XXX
Card Holder's First Name:
Card Holder's Last Name:
Billing Address:
Billing Village:
Billing State:
Billing ZIP Code:
Contact Phone Number:

You will then be brought to this screen which advises the top up was successful. On this page, you will have access to print a hard copy of the receipt.

Success
Transaction was successful, please see the receipt information below.


Credit Card Purchase Information

Payment Type: \$5 Top Up
Amount: \$5.00

Total Amount: \$5.00
Credit Card Number: [REDACTED]
Transaction Date/Time: 2021/01/26-18:44:08
Transaction Receipt: 0648cc6028

Account Information

Name:
Current Account Balance: \$262.91
Expiry Date: 02/12/2021
Current Plan: PayAsYouGo

Click  to print a hard copy of this receipt and keep it for your record.

Setting up automatic Top up (Autopay)

Once you have saved a credit card on file in the “Personal Information” Tab, you will now be able to set up Automatic Top Up’s (Autopay)

To set this up, start by selecting “Automatic” on the drop-down menu and click “Continue”.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

Current Account Balance: \$294.51
Expiry Date: 01/26/2021
Current Plan: PayAsYouGo

Please select a payment type:

Payment Type:	Amount (\$):	Expiry Date:
Automatic	TBD	TBD

Credit Card

[Continue](#)

If you would like to use another card other than the one that is saved on file, you can select “Click here” to update your credit card info. If not, proceed with selecting “Continue”.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

You currently do not have an automatic credit card top-up schedule. You can click "Continue" to create one.

To update your credit card info, click [here](#).

[Continue](#) [Cancel](#)

Here you will select “Top up on day”, select the day of which the autopay will run, and the Top-up Denomination. When completed, select “Update”.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

Automatically Pay Monthly Fee: \$0.00

Please change the top-up schedule below, and click "Update" to save your changes:

Disable Top-up Schedule.

Top up on day of each month.

Top up whenever my account balance is below \$0.00.

Top-up Denomination: Amount (\$): Days To Add:

Plus applicable taxes

By selecting Update, you confirm all the info is correct and you will be prompted with the following message. “Automatic credit card top-up schedule was successfully updated” Your current automatic top-up schedule is on....”

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

Success

Automatic credit card top-up schedule was successfully updated.

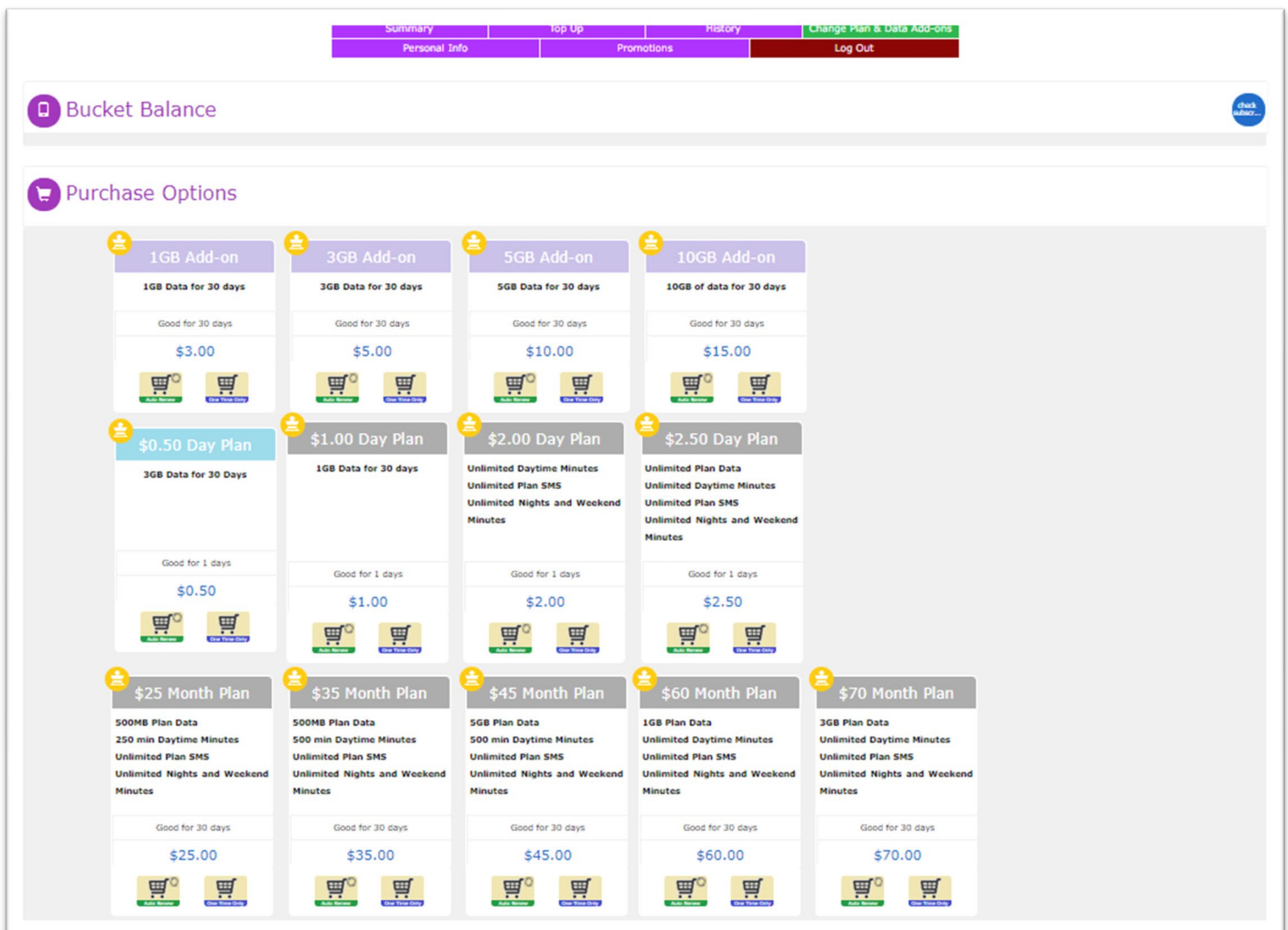
Your current automatic credit card top-up schedule is:
On day **1** of each month, top up \$5.00 with credit card number
*****[REDACTED]

Change Plan & Data Add-ons Tab

Here you will be able to select between a Daily plan, Monthly plan, or Data Add-on package. You now have the option to select a one-time plan or auto-renew plan.

- The one-time plan option expires plans 24 hours after the plan is activated for Daily plans and 30 days after the plan is activated for Monthly plans.
- The auto-renew option renews plans every 24 hours for Daily plans and every 30 days for monthly plans and Data add-on packages.

To change your plan or to apply for a data add on, you will start by selecting a plan and choosing either “Auto Renew” or “One Time only”



The screenshot displays the 'Change Plan & Data Add-ons' section of the prepaid web self-care portal. At the top, there is a navigation bar with tabs for 'Summary', 'Top Up', 'History', 'Change Plan & Data Add-ons', 'Personal Info', 'Promotions', and 'Log Out'. Below the navigation bar, there are two main sections: 'Bucket Balance' and 'Purchase Options'. The 'Purchase Options' section is divided into three rows of plan cards. Each card includes a title, a description of the plan, its duration, a price, and two buttons: 'Add to Plan' and 'View More Info'. The first row shows 'Add-on' plans for 1GB, 3GB, 5GB, and 10GB of data for 30 days, with prices ranging from \$3.00 to \$15.00. The second row shows 'Day Plan' options for 3GB, 1GB, and two unlimited plans (Daytime Minutes, SMS, and Nights/Weekend Minutes) for 1 day, with prices from \$0.50 to \$2.50. The third row shows 'Month Plan' options for 500MB, 5GB, 1GB, and 3GB of data for 30 days, with prices from \$25.00 to \$70.00. Each card also features a shopping cart icon and a 'View More Info' button.

By clicking “One Time Plan” or “Auto Renew”, the following pop-up message will appear. By clicking “OK”, you confirm you are opting in for the specific calling plan.

myprepaid.gta.net says

Are you sure to buy \$2.50 Day Plan?

You can view your plan under “Current Subscription”.

Summary	Top Up	History	Change Plan & Data Add-ons
Personal Info	Promotions	Log Out	

SUCCESS
You have purchased the add-on package successfully.

Current Subscriptions

\$2.50 Day Plan

- Unlimited Plan Data
- Unlimited Daytime Minutes
- Unlimited Plan SMS
- Unlimited Nights and Weekend Minutes

Expires On: 01/28/2021

\$2.50

[check balance](#)