

# Activation Codes

Some phone features require activation using your phone keypad. Once you have subscribed to a feature, use the following "star" codes to either activate or deactivate that feature. The "star" or "Asterix" is located to the left of the "0" key on your touch-tone phone keypad.

## Call Waiting – (Deactivate \*70)

### Feature Description

- Call Waiting will alert you if you are on the phone and another caller is trying to reach you.
- You can switch back and forth between the two calls, which are private and cannot be heard by each other.
- You may suspend Call Waiting on a per-call basis by dialing \*70. This is a free enhancement to the Call Waiting feature.
- Deactivating Call Waiting is useful for sending/receiving fax and data transmissions without interruption by Call Waiting tones.

### Feature Activation

- When you are on the phone, Call Waiting alerts you with a "beep" that there is a second call waiting. Only you hear this tone. If you don't answer the second call within 10 seconds, another "beep" reminds you it's there. The second caller hears only the normal ringing tone.
- To answer the second call, depress the switchhook for about one second to place your first call on hold and connect to the second caller.
- To answer the second call, depress the switchhook for about one second to place your first call on hold and connect to the second caller.
- To answer the second call, depress the switchhook for about one second to place your first call on hold and connect to the second caller.

### Feature Deactivation

- To deactivate Call Waiting, dial \*70 when you receive dial tone. Note that you must have the Call Waiting feature to deactivate Call Waiting on a per-call basis. This will not permanently cancel your Call Waiting feature. When you hear the second dial tone, place your call. Call Waiting will be suspended for the duration of this call. When you hang up, Call Waiting is again active.

## Three way calling

### Feature description

- Three Way Calling allows you to have a phone conversation with two different people at the same time.

### Feature Activation/Deactivation:

- To activate Three Way Calling, or add a third person call, depress the switchhook for about one second. This will place the person you are talking to on hold. Listen for the dial tone. Then, dial the third person you want to join into the conversation. (You can use Speed Calling codes if you have this feature). When the third person answers, you can talk privately with this person before making the call a three-way call by depressing the switchhook again.
- To deactivate Three Way Calling if the call to the third party is not completed, or you decide not to add the third party to the call, depress the switchhook twice to resume your conversation with the person on hold.
- To disconnect the third party, press the switchhook for about one second. Now you will have only the original party on the line. Or, if either party hangs up, you can continue talking with the remaining party.
- To disconnect completely, simply hang up.

### Call Trace per call – (Activate \*57)

#### Feature Description

- Call Trace permits you to initiate a trace of the last incoming call immediately after the call is terminated.
- You will not be billed for activating Call Trace. GTA will only bill you upon releasing trace records to the Guam Police Department, after receiving a written request by you.

#### Feature Activation

- To activate Call Trace, dial \*57 immediately after receiving an unwanted call. If the trace is successful, GTA central office equipment will record the incoming call detail.
- To forward Call Trace records to the Guam Police Department, you must sign and submit a written request form at the GTA General Manager's Office.
- At no time will any trace record be released to the customer.

### Incoming call block (Activate and Deactivate \*60)

#### Feature description

- Incoming Call Block allows you to program a list of 10 telephone numbers which are the only numbers whose calls will be blocked.
- Calls received from numbers not included in the list will be accepted.
- Incoming Call Block can be activated or deactivated by you at any time by dialing the code \*60 and following the recorded instructions.

#### Feature Activation/Deactivation:

- To activate Incoming Call Block, dial \*60 when you receive a dial tone. You will be guided through the programming by recorded announcements as follows:
  - "Your Incoming Call Block feature is now < on , off >"
  - "There < is, are > < no, one, two, ten> entries on your list."
  - "You may dial during the announcements for faster service. When you have finished, hang up."
  - "To turn the service < on, off >, dial 3."
  - "To add an entry, press the number sign key."

- "To remove one or more entries, press the star key."
- "To hear the entries on your list, dial 1."
- "To hear these instructions repeated, dial 0."
- To deactivate Incoming Call Block, dial \*60, then dial 3. Dialing 3 while logged in to Incoming Call Block programming will turn the service on and off alternately. Listen to the recording to determine whether your service is on or off as shown above.
- To add or delete entries from your list, dial \*60 and follow the recorded instructions as listed above. Pressing the number sign key (#) will allow you to add entries. The star key (\*) will allow you to delete entries. Pressing 1 will allow you to listen to the entries on your list.

## Priority ringing – (Activate and Deactivate \*61)

### Feature description

- Priority Ringing allows you to program a list of 10 telephone numbers which will have a distinctive ring.
- Calls received from numbers not included in the list will have a normal ringing tone.

### Feature Activation / Deactivation

- To activate Priority Ringing, dial \*61 when you receive a dial tone. You will be guided through the programming by recorded announcements as follows:
  - "Your Priority Ringing feature is now < on, off >."
  - "There < is, are > < no, one, two, ...ten > entries on your list.
  - "You may dial during the announcements for faster service. When you have finished, hang up."
  - "To turn the service < on, off >, dial 3."
  - "To add an entry, press the number sign key."
  - "To remove one or more entries, press the star key."
  - "To hear the entries on your list, dial 1."
  - "To hear these instructions repeated, dial 0."
- To deactivate Priority Ringing, dial \*61, then dial 3. Dialing 3 while logged in to Priority Ringing programming will turn the service on and off alternately. Listen to the recording to determine whether your service is on or off as shown above.
- To add or delete entries from your list, dial \*61 and follow the recorded instructions as listed above. Pressing the number sign key (#) will allow you to add entries. The star key (\*) will allow you to delete entries. Pressing 1 will allow you to listen to the entries on your list.

## Anonymous Call Block – (Activate \*62 / Deactivate \*82)

### Feature description

- Anonymous Call Block will enable you to reject calls from all callers whose telephone numbers are blocked from displaying.
- This feature will remain active until it is deactivated by dialing \*82.
- Callers who are rejected will receive an announcement informing them that "The party you are calling is not accepting this call."

### Feature Activation/Deactivation:

- To activate Anonymous Call Block, dial \*62 when you receive dial tone. You will receive a confirmation tone (two tones) if Anonymous Call Block has been activated.
- To deactivate Anonymous Call Block, dial \*82. You will receive a confirmation tone if Anonymous Call Block has been deactivated.

## Select Call Forwarding – (Activate and Deactivate \*63)

### Feature description

- Select Call Forwarding enables you to pre-program a list of 10 telephone numbers which will be forwarded to another number when the feature is activated.
- Calls from telephone numbers not included in the list will not be forwarded.
- Select Call Forwarding can be activated or deactivated by you at any time by dialing the code \*63 and following the recorded instructions.

### Feature Activation/Deactivation:

- To activate Select Call Forwarding, dial \*63 when you receive a dial tone. You will be guided through the programming by recorded announcements as follows:
  - "Your Select Call Forwarding feature is now < on, off >."
  - "There < is, are > < no, one, two, ten > entries on your list."
  - "You may dial during the announcements for faster service. When you have finished, hang up."
  - "To turn the service < on, off >, dial 3."
  - "To add an entry, press the number sign key."
  - "To remove one or more entries, press the star key."
  - "To hear the entries on your list, dial 1."
  - "To hear these instructions repeated, dial 0."
- To deactivate Select Call Forwarding, dial \*63, then dial 3. Dialing 3 while logged in to Select Call Forwarding programming will turn the service on and off alternately. Listen to the recording to determine whether your service is on or off as shown above.
- To add or delete entries from your list, dial \*63 and follow the recorded instructions as listed above. Pressing the number sign key (#) will allow you to add entries. The star key (\*) will allow you to delete entries. Pressing 1 will allow you to listen to the entries on your list.

## Call Wake up – (Activate \*64 / Deactivate \*84)

### Feature description

- Wake Up Call Service allows you to program a time to be called by an automated wakeup call device.
- If the wakeup call is not answered or fails for any reason, a second attempt to ring you will be made later (about 5 minutes). After a third attempt is made, and the call is answered or fails, no further attempt is made.
- The Wake-Up Call Service must be programmed for each wake-up call. A call must be programmed at least 15 minutes, and not more than 24 hours, before the actual wake up time.

### Feature Activation/Deactivation:

- To activate Wake Up Call Service, dial \*64 when you receive dial tone. Upon receiving a second dial tone, enter the time for the wakeup call. Time format must be 4-digit military time. (Ex. 6:00 a.m. is entered as 0600; 6.00 p.m. is entered as 1800)

- Note: The wakeup call time must be programmed for each wake-up call, at least 15 minutes and not more than 24 hours before the wake-up time.
- To deactivate Wake Up Call Service, dial \*84.

### **Repeat dialing – (Activate 66 / Deactivate \*86)**

#### **Feature Description:**

- Repeat Dialing allows you to dial the last outgoing call, whether the call was answered, unanswered, or busy.
- If the number is busy, you are notified and instructed by an announcement. Then automatic processing of the call continues until both lines are idle. You are then notified by a special ring that the called party can be connected. When you pick up the set, the called party's line rings.
- You can continue to place and receive other calls without affecting the active Repeat Dialing request.

#### **Feature Activation/Deactivation:**

- To activate Repeat Dialing, dial \*66 when you receive dial tone. Repeat Dialing will automatically dial the last outgoing call, either answered or unanswered, or busy.
- To deactivate Repeat Dialing, dial \*86 when you receive dial tone.

### **Call blocking – per call (Activate \*67)**

#### **Feature Description:**

- Per Call Blocking allows you to block your telephone number from displaying at the called party's display.
- Per Call Blocking is available to all lines without charge.
- Per Call Blocking must be activated for each call for which you wish to block the display of your telephone number.
- When Per Call Blocking is activated, the message "Private Number" will be received by the called party instead of the telephone number.

#### **Feature Activation:**

- To activate Per Call Blocking, dial \*67 before placing a call. Place your call when you hear the second dial tone.

### **Incoming call acceptance – (Activate and Deactivate \*68)**

#### **Feature Description:**

- Incoming Call Acceptance allows you to program a list of 10 telephone numbers which are the numbers whose calls will be accepted.
- Calls received from numbers not included in the list will be blocked.
- Incoming Call Acceptance can be activated by you at any time by dialing code \*68 and following the recorded instructions.

### Feature Activation/Deactivation:

- To activate Incoming Call Acceptance, dial \*68 when you receive a dial tone. You will be guided through the programming by recorded announcements as follows:
  - "Your Incoming Call Acceptance feature is now < on, off >."
  - "There < is, are > <no, one, two, ...ten > entries on your list."
  - "You may dial during the announcements for faster service. When you have finished, hang up."
  - "To turn the service < on, off >, dial 3."
  - "To add an entry, press the number sign key."
  - "To remove one or more entries, press the star key."
  - "To hear the entries on your list, dial 1."
  - "To hear these instructions repeated, dial 0."
- To deactivate Incoming Call Acceptance, dial \*68, then dial 3. Dialing 3 while logged in to Incoming Call Acceptance programming will turn the service on and off alternately. Listen to the recording to determine whether your service is on or off as shown above.
- To add or delete entries from your list, dial \*68 and follow the recorded instructions as listed above. Pressing the number sign key (#) will allow you to add entries. The star key (\*) will allow you to delete entries. Pressing 1 will allow you to listen to the entries on your list.

### Call Return (Activate \*69 / Deactivate \*89)

#### Feature Description:

- Call Return allows you to dial the last incoming call, whether the call was answered or not.
- If the number is busy, you are notified and instructed by an announcement. Then automatic processing of the call continues until both lines are idle. You are then notified by a special ring that the called party can be connected. When you pick up the set, the called party's line rings.
- Call Return will also redial calls from which the telephone number was blocked.
- You can continue to place and receive other calls without affecting the active Call Return request.

#### Feature Activation/Deactivation:

- To activate Call Return, dial \*69 when you receive dial tone. Call return will automatically dial the last incoming call, either answered or unanswered, or busy.
- To deactivate Call Return, dial \*89 when you receive dial tone

### Call Forwarding (Activate \*72 / Deactivate \*73)

#### Feature Description:

- Call Forwarding lets you transfer your incoming calls to another number. It allows you to receive important calls even when you are not home.

#### Feature Activation/Deactivation:

- To activate Call Forwarding, dial \*72 when you receive dial tone. When you hear the second dial tone, dial the number where you want your calls to be forwarded. (You can use Speed Calling codes if you have this feature). Your Call Forwarding feature is successfully activated if someone answers at the forwarding number. If there is no answer or the line is

busy, hang up and repeat the steps above. If you do so within two minutes, you will hear two "beeps" confirming that Call Forwarding is activated.

- To deactivate Call Forwarding, dial \*73 when you receive dial tone. Two "beeps" will alert you that Call Forwarding is deactivated.

### **Speed Dial 8 Numbers (Activate \*74)**

#### **Feature Description:**

- Speed Calling lets you reach emergency or frequently dialed numbers by dialing only a one-digit code.

#### **Feature Activation:**

- To add entries to your Speed Calling list, dial \*74 when you receive dial tone. When you receive a second dial tone, dial one of the 8 one-digit speed codes (2 through 9). Then dial the number you wish to speed call. (For long distance entries, remember to include all access codes, country codes, and area codes). Press the # button and listen for the confirmation tones (two tones). Continue adding other entries by repeating the steps above.
- To use Speed Calling, dial the appropriate one-digit code when you receive dial tone. Press the # button. Your call will be dialed automatically.

### **Speed Dial 30 Numbers (Activate \*75)**

#### **Feature Description:**

- Speed Calling lets you reach emergency or frequently dialed numbers by dialing only a two-digit code.

#### **Feature Activation:**

- To add entries to your Speed Calling list, dial \*75 when you receive dial tone. When you receive a second dial tone, dial one of the 30 two-digit speed codes (10 through 29). Then dial the number you wish to speed call. (For long distance entries, remember to include all access codes, country codes, and area codes). Press the # button and listen for the confirmation tones (two tones). Continue adding other entries by repeating the steps above.
- To use Speed Calling, dial the appropriate two-digit code when you receive dial tone. Press the # button. Your call will be dialed automatically.